

Accessibility statement for Fire England

This accessibility statement applies to the website of fireengland.uk

This website is run by the Home Office. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- Contrast ratio between text and background is at least 4.5:1
- Zoom in up to 200% without loss of content or function
- Multiple routes for navigating to a page are available (including through navigation menus, keyword site search functionality and a website)
- Menu elements such as header, footer and sidebar menus appear consistently on the pages they appear on

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible. You can see a full list of any issues we currently know about in the Non-accessible content section of this statement.

Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email fireengland@homeoffice.gov.uk

We'll consider your request and get back to you in 14 days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact: fireengland@homeoffice.gov.uk

[Read tips on contacting organisation about inaccessible websites.](#)

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

If you are in Northern Ireland and are not happy with how we respond to your complaint you can contact the [Equalities Commission for Northern Ireland](#) who are responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations') in Northern Ireland.

Technical information about this website's accessibility

The Home Office is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is fully compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard.

Non-accessible content

Non-compliance with the accessibility regulations

Disproportionate burden

At this time, we have not made any disproportionate burden claims.

Content that's not within the scope of the accessibility regulations

PDFs and other documents

Some of our PDFs and Word documents are essential to providing our services. For example, we have PDFs with information on Fire Safety. By December 2020, we plan to either fix these, replace them with accessible HTML pages or will link to the original source.

The accessibility regulations [do not require us to fix PDFs or other documents published before 23 September 2018](#) if they're not essential to providing our services.

Any new PDFs or Word documents we publish will meet accessibility standards.

Preparation of this accessibility statement

This statement was prepared on 06/10/2020. It was last reviewed on 06/10/2020.

This website was last tested on July 2020. The test was carried out by Nudge Digital.